

**Chronology ADA-30, Operations Center
Terrorist Attacks NY-DC 9/11/01**

| TIME | Remarks |
|-------------|--|
| 0835 | Received call ANE/Barry of possible hijack AAL11, B767, Bos-Lax, pilot keying mike and intruder in cockpit, stating Don't move or I'll kill you. |
| 0836 | ACI/Smith conf with ANE ROC and command center. |
| 0840 | Received via conf with ANE/ROC Acft heading toward JFK. |
| 0842 | Via conference with ANE ROC reported a flight attendant has been stabbed. |
| 0844 | Via conference with ANE ROC reportedly a passenger had been shot. |
| 0845 | Received a report via conf with ANE ROC that an aircraft had hit the World Trade Center in New York City. |
| 0850 | [REDACTED] |
| 0852 | MOC activated. |
| 0854 | CNN televised that an a/c had hit the World Trade Center in New York. |
| 0859 | CNN televised that 2 a/c had World Trade Center. |
| 0920 | [REDACTED] |
| 0924 | AGL ROC reported AAL77, b752, from IAD to LAX, 10E York, Ky at FL350 disappeared from radar at 1256Z. |
| 0930 | Smith on duty. |
| 0940 | [REDACTED] |
| 0935 | Channel 9 televised that an a/c had hit the Pentagon. |
| 0915 | Contacted Smith to come in for assistance. |
| 0945 | Contacted Corcoran/Lewis to come in for assistance. |
| 0946 | Computer # 2 OTS, |
| 1036 | [REDACTED] |
| 0935 | Johnson in facility. |
| 0945 | FAA Building Evacuated. |
| 0958 | Lewis/Corcoran in facility. |
| 1045 | Gordon/Corcoran relocating to RTS. Ground stop on all US Air Carriers @ 1017 |
| 1040 | [REDACTED] |
| 1052 | [REDACTED] |
| 1115 | Gordon will keep in touch while enroute to RTS. |
| 1117 | Article being televised a/c hit Pittsburgh |
| 1120 | 1 st Cadre enroute to RTS. |
| 1122 | ANS activated to inform Level 1's Cadre has been activated. |
| 1130 | Maggie Rolls attempted to get back into bldg but was unsuccessful. |
| 1145 | Evans in facility. |
| 1150 | Conf AOA-1/ADA-1 with S-2, American CEO, Delta CEO, and United CEO. |
| 1155 | Newby in facility. |
| 1200 | Previous fire reported at IAD not on arpt property. |
| 1215 | [REDACTED] |
| 1227 | Ans stopped and cancelled. |
| 1238 | [REDACTED] |

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| 1237 | Previous report of fire at IAD not on arpt property. |
| 1239 | Inquiry (DOT) of an acft crashed in SEA. |
| 1240 | Via ASW ROC/Barber no acft down in SEA area. |
| 1249 | ARINC/Gary Gambarani--HIJACK acft Korean KE0085, type unkn, inb to ANC (tail #HL7404) ETA unkn. |
| 1250 | Page AVR/Gilligan to go to ADA-1 office. |
| 1251 | Glenn Bissenett AVN 250 405-954-9794/9810 paged Linda Blythe. Have FAA fleet status. ACS/Weikert briefed on Korean Hijack |
| 1252 | ADA-2, AOA-1, ADA-1 briefed on Korean Hijack acft. |
| 1255 | ADA/Joan enroute site-brief on tentative emer evac--will use EAP. |
| 1256 | AAT/Griffith briefed on Korean Hijack acft. |
| 1258 | Via DOS/Pictuta-- Colin Powell departing Lima Peru enroute DCA ETA 1800E. DOE OPS called--S1 trying to get an acft to go get Gen. Gordon at STRACOM in OMA. Passed to AAT/73666. |
| 1300 | Jett on duty. |
| 1301 | Joan/ADA-30 Approved use of all GETS card. ARINC/Gary Gambarani--HIJACK acft Korean KE0085, type unkn, inb to ANC (tail #HL7404) ETA unkn. |
| 1305 | Page AVR/Gilligan to go to ADA-1 office. |
| 1308 | Gilligan responded msg passed. |
| 1312 | ADA-1/AOA-1 conf with UAL Airlines/ AAL Airlines/Bob Baker. [REDACTED] |
| 1318 | Via AAL 77 believed the one that crashed in Pentagon AAL 11 World Trade Center, UAL 175 WTC; UAL 93 Johnston, PA. Another conf scheduled for 1630E to discuss ATC system status. |
| 1323 | Conf Mark Anderson UAL with S-2/S-1 |
| 1325 | McSweeney arrive at site. |
| 1329 | Streeter is in Dayton, OH, can page him if needed. |
| 1330 | Dave Berthiaume/Fema Central Locator System 646-4171 |
| 1337 | AAL ROC evacuated. |
| 1345 | Msg passed to Jeff Griffith from Trent Cumming AAL ROC ref facility evacuation due incoming unidentified acft and civilian acft unable to land due to military interference. |
| 1351 | Dan Diggins conf with ZAN, unable FTS, using GTS card. Unable to get thru, receiving fast busy. To get regions use GETS card. |
| 1352 | Gov VA declared state of emer for VA, full activation, and increase awareness. VA Emer. Management Activation Center. 804-674-2407 |
| 1405 | 3 rd floor not activated. MD Gov at emer site full activations in a standby status has not declared state of emergency. 877-636-2872. AAI/Monaco conf with Bud. |
| 1407 | Conf Diggins with ZAN. ---For update from ZAN call 907-269-1103/5103. ZAN flight status No diversion to ANC 14 in airspace; 11 to Whitehorse, Canada, 3 to Fairbanks, AK. FedEx has 4- acft enroute from the Orient. Contact person for ZAN Darla Gerlach |
| 1420 | Evans and McKie departed--Evans cell 301-787-3879 |
| 1421 | Hazel Boone/AMQuebue, took number for someone to call back, 418-692-2096 pass to Roger Palmisano. |
| 1428 | AAL ROC return to bldg. |
| 1430 | Cusack on duty. Via ADA/Noel FAA is not activating Scatana, not shutting down any nav aids. Commercial flights are not expected to resume until 9/12 after 1200E. |
| 1444 | Corcoran, Cusack, Newby, Fawley AWP reports traffic. |
| 1445 | Computer room conf ended, will reestablish at 1530E, unkn if FAA will be added. |
| 1450 | Via AEA ROC/Comancho HIJACKED ACFT: AAL 11, B767, BOS-LAX, crashed into World Trade 92 POB all fatal; UAL 175, B767, BOS-LAX; AAL 77, B757, IAD-LAX crashed into NMCC 64 POB. UAL 93, B757, EWR-SFO, crashed south of Indian Lade Arpt, PA, UNKN POB, all fatal. Conf OST/Flaherty with AOA/Rochelle ref AOA-1 call. |
| 1455 | |

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| 1458 | The Korean acft was not Hijacked, miss communication, acft landed White Horse. |
| 1510 | Established and checked onto FEMA net, 5X5, no traffic to pass. |
| 1512 | Garland Gordon advised at site. |
| 1514 | ADA/Noel update via S-60/Falvey a UAL B747, Enroute LAX to Sydney, Diverted to Bisborne PAX (Arab) spotted typing on a laptop, mission failed. Pilot in control of acft. |
| 1518 | USA 937, type unkn, turned around and returned Madrid. |
| 1525 | Ruth Levermez has telecon at 1600E with ARC-2 tele 817-222-4871 passcode 1111. Unable to find a number Traci Pacquin, no home number listed. ASW ROC/Miller advised. |
| 1531 | Received fax and issued to Steve Jenkins/ACI |
| 1535 | [REDACTED] |
| 1600 | [REDACTED] |
| 1605 | Ed Faberman/Air Carrier for AOA-1 301-424-7628, number passed to Cecilia. |
| 1608 | Blythe responded, advised N1NA will dep DCA at 1730E enroute, Johnston, PA then LGA. |
| 1615 | [REDACTED] |
| 1620 | [REDACTED] |
| 1640 | Following airlines CEO will have a conf with AOA-1, John Kelly/Alaska Airlines, Donald Carty/American, William Franke/American West, Gordon Bethune/Continental, Leo Mullin/Delta, Richard Anderson/Northwest. Numerous calls from other airlines. AOA office advised but calls in and keep a list. |
| 1650 | AOA Airline conf convened. |
| 1658 | OST/Taylor conf with Michelle Pachet/AOA in AOA library |
| 1700 | [REDACTED] |
| 1703 | [REDACTED] |
| 1730 | Airline conf ended, next FAA conf with airlines only 1900E 703-764-5363. FAA conf at 2030E. |
| 1737 | Michelle Pichet request Sullivan, Sullivan in conf with AOA-1. Mike Wiekert conf with AAT/Donner. |
| 1745 | Via FBI (ATL) Victim Assistance # 404-679-9000. |
| 1812 | [REDACTED] |
| 1817 | Conf Patty Gray Smith with Laura Brown. |
| 1818 | 3 Gov vehicles provided for transport. |
| 1825 | Service B GENOT 1/33 transmitted. |
| 1826 | All FAA ACE facilities second level Delta. |
| 1830 | Received NRC copy of Terrorism report. |
| 1833 | Faxed Notam info to NY State Police Command Post on acft grounding. |
| 1835 | Mitchell called adz to stay put will call her later. |
| 1836 | Recd AWP situation report #1. Secou Level 1 at 1345P. |
| 1840 | S-1 requested info on # of acft grounded in Canada. ADA-2 provided the info of 123. |
| 1842 | ASW telcon @ 2100C. |
| 1848 | HQ Terrorist Attack on U.S. Situation Report #1 issued. |
| 1850 | Situation Report #1 faxed to S-1 office. |
| 1853 | Received fax from Air Transport Assoc for AOA-1, copy delivered to AOA-2, copy delivered to AOA-1 office. |

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|-------------|---|
| 1900 | Capt Irving conf with AT Waivers. |
| 1910 | FAA Technical Center SITREP #1 received. |
| 1912 | John Daly requested Mike Morris. |
| 1913 | Faxed WOC personnel and duty schedule to RTS. |
| 1925 | Received fax from United Airlines. |
| 1935 | GENOT 1/33 faxed to Corcoran at RTS. |
| 1945 | Fax prelim ATC summary relating to UAL 93 to S-1 at 9-757-4071. |
| 2000 | Begin 255 RADAY. |
| 2002 | Via Cecilia AOA-1/ADA-2 returning to bldg for 2030E airlines/AOA conf patched to Library. |
| 2009 | Funkhouser enroute back to HQ via DOT van. |
| 2010 | Threat to U.S. Aircraft Operators Directive given to security. |
| 2011 | DOT/Janet Bennai conf with DOT DEP CS. |
| 2015 | Senator Kennedy will attempt to contact AOA-1 later this evening. Msg delivered to AOA-1 |
| 2030 | APA reestablished telecon on 73883. Airline Conf convened. |
| 2034 | DOT/M. Brown called for DOT/Flaherty requested AOA-1 or ADA-2, ACS-1. ACS-1 informed. |
| 2035 | ACS-1 refused call, directed to ACS-2. |
| 2037 | Unable to locate ACS-2. ACS-1 requested AOA-1 take the call. |
| 2039 | AOA-1 conf with DOT/Flaherty. |
| 2050 | DOT DEP/Jackson joined the Airline conf. |
| 2052 | Streeter returned Paged. Conf with AFS/Swansey. Streeter advised. Swansee conf with Donner. |
| 2056 | Senator Kennedy called requesting AOA-1. |
| 2059 | Senator Kennedy conf with AOA-1. |
| 2100 | Briefed Corcoran to have Newby return to Washington WOC 09/12 A.M. |
| 2103 | Donner conf with Swansee. Via conf Tony James in Phl. No activity at Pentagon. |
| 2115 | Paged Canoles for Tony Ferrante. Battle/McKie off duty |
| 2120 | Conf Canoles with Ferrante. Battle and McKie depart facility. |
| 2125 | Conf Tom Kaufman with ACI ref possible Security Directives. |
| 2145 | Paged Diggins for Tony James. |
| 2150 | Conf Diggins with James. Res PA accident. |
| 2157 | Conf Christine Roberts (CIA) with Chief of staff office. |
| 2200 | Avery, Noel, and Hubbard depart facility. |
| 2205 | DOS Stevens for AIA Raiper (AIA). |
| 2212 | Paged Raiper (AIA) for Stevens at DOS. Ref Prime Minister for flight to depart DCA destination Australia. |
| 2230 | Jean Borris for Joan or Dan. Both departed facility and Building. |
| 2245 | Conf Sharon Bryson for AOA-1 and Susan Sullivan. In OPSCENTER. |
| 2250 | Sullivan departs facility. |
| 2300 | Began conference. Briefed by CeCe from ADA ofc that conference has been rescheduled until 2345E. |
| 2324 | AAT Diggins will be in all night can be reached on either cell or pager. |

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| 2330 | APA-2 departs facility. APA Conference will commence on 9/12/01 approximately 0700. |
| 2337 | [REDACTED] |
| 2340 | Mr. Pore for AVR-2. paged. |
| 2344 | Mr. Pore cancelled request for AVR-2. |
| 2345 | Convened Conf for AOA with the Airline CEO's with AOA-1/AOA-1 in library. |

September 12, 2001

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| 0001 | Rayday change. Conference with AOA/ADA and Airline CEO's still in progress. |
| 0030 | Johnson departs station. |
| 0040 | Conf APA/2 L. Brown with DOT/PA Brian. [REDACTED] |
| 0100 | ACO-1 Gen Caranavan in facility using STU-III. |
| 0115 | Conf Diggins with AEA-ROC for connection to PIT. |
| 0130 | AOA-2 departs Building. Can be reached at home. |
| 0145 | AOA-1 Departing Building. Stopped by facility to thank for job well done. |
| 0150 | Paged Diggins for |
| 0155 | Conf Diggins with FBI. |
| 0158 | ADA/2 departs facility |
| 0200 | Mike Bates 62222, looking for someone in ADA suite. A fax was to be sent to Mr. Bates. |
| 0600 | Battle/McKie on duty. Lewis off duty. |
| 0630 | [REDACTED] |
| 0700 | Newby on duty. |
| 0701 | OAK/FIFCO-Glen Bissonnette requested FAA aircraft disposition conf HG-6/Blythe. |
| 0705 | Rescheduling administrative telecons thru AEA. |
| 0710 | Conf ADA-1 with AVR-1. |
| 0720 | Update: Waivers # 703-328-3808 |
| 0725 | Pat Dillon ABC News requested to fly over the Trade Center, Waivers # given. |
| 0742 | Delivered 5 fax messages to AOA-1. |
| 0755 | RTS 7/11 log received. |
| 0800 | FAA with Airlines CEO began. |
| 0807 | Security delivered 4 messages to be transmitted. |
| 0815 | DOT/Taylor conf with ACS-1 office. |
| 0817 | Security Directive SD108-01-04, EA 107-01-01, SD 108-01-03, EA 129-01-03 received. |
| 0826 | Paged APA-1 for ADA -2 office. |
| 0830 | Evans off duty. |
| 0838 | Command Center request we take some of their conf calls adz we are unable. Contacted RTS and they were able to handle the situation. RTS number given. |
| 0840 | G-Cars keys returned to ADA-20. Johnson on duty. |
| 0847 | Paged APA/Spitalier for Peggy Gilligum. |
| 0850 | [REDACTED] |
| 0900 | FAA Airline Conf convened with the following airlines CEO: ATA, NWA, FRONTIER, LIB, NATA, EVERGREEN, HAL, USA, EMERY, SWA, FEDERAL EXPRESS, MIDWEST EXPRESS, AAL, UPS AIR, CONTINENTAL, AIR TRAN, UAL, REGIOAL AIRLINE ASSOCIATION, ACA, AMERTRAN, AIRBORNE EXPRESS, CARGO AIRLINE ASSOCIATION, ALASKA AIR, MASA, |

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| | DELTA, TWA, ATLAS AIR, AVR-1. |
| 0905 | All 700's conf at 1030E passcode 7500. Airline conf passcode # 1115. |
| 0908 | ADA-2 approved ATP/s\Settles to join FAA Airline conf. |
| 0910 | [REDACTED] |
| 0915 | Flash message received for ATP-1, AAT-1, ATP-1, ATP-200 and ATCSCC. |
| 1022 | ANE SITREP # 2 received. |
| 1030 | Aircraft movement sitrep received from Transport Canada delivered to AAT-3. 700's conf began. |
| 1040 | ARC-Mickle adz ARC-1 conf at 3pm will have Tracy Pacquin, Veronica Caivery, and John Pallant will be calling in and there's no need to patch into the conf. Room. |
| 1045 | RCOM Eastern net check relayed thru AGL ROC. |
| 1055 | Radio checked FEMA NECN. |
| 1100 | FAA conf with Airlines CEO'S began. |
| 1130 | Security 700's conf complete. |
| 1133 | Updated aircraft movement sitrep received from Transport Canada delivered to AAT/Montgomery. NORAD Emergency contact #COMM 719-477-4500 (STU-III). |
| 1150 | Rochelle adz FAA conf with Airlines CEO will occur every 2 hours. |
| 1220 | ACP-2/Quinten Johnson stated the Administrator requested he brief 4 individuals requested a conf slot at 1300 passcode 3005 issued. |
| 1225 | [REDACTED] |
| 1252 | RTS log received. |
| 1400 | FAA conf with Airlines CEO convened. Next telecon at 1730E. |
| 1500 | ARC-1 conf convened. |
| 1510 | ACS-1 conf with Heady/Airborne Express, Shumeir/Atlas Air, Synder/Polar Air, Altman/Airline Cargo Assoc, Priddy/NATA. Attempted to locate Longmeir. |
| 1530 | Corcoran called at home. |
| 1545 | Conf OST/Martin Whitner AAI/Bud Donnier provided FAA-IIC telephone # 412-973-3860. |
| 1620 | AAI/Anderson is at Pentagon. Acting as FAA Liaison. |
| 1630 | Newby off duty. |
| 1650 | S-1 briefing started. |
| 1715 | AAI/West in NY inquiry. CNN reporting GA acft enroute NYC, checked with AEA nothing heard, ACO/Charlotte advised, it is a Civil Air Patrol acft. West pager-866-222-9802. |
| 1720 | Paged West |
| 1722 | Info passed to West. |
| 1730 | Convened FAA CEO conf. Next conf 1900. |
| 1743 | Conf Senator Cantwell with AOA-1 office. |
| 1745 | Conf S-60/Sharon Sharp with Charlotte Brown. |
| 1815 | Per APA/L. Brown APA passcode changed to 2626 for media only. |
| 1818 | AGI-1/Quinten Burgress requested a telecon for 9/13 passcode 4000 given. |
| 1820 | [REDACTED] |
| 1834 | Left message for AGI-1 to call for a passcode change. |
| 1848 | APA conf bridge terminated |
| 1854 | FAA SITREP #2 received. |

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| 1900 | CEO Airline conference. |
| 1922 | Rochelle Claypoole in facility said they would call us with time for the next CEO Airline conference. |
| 1930 | S-1 enroute to facility for conference. |
| 1949 | Senator John Carey's ofc (224-0214) called for AOA-2/Zoeller. Left msg for Zoeller. |
| 1955 | FEMA called asking for location of S-1. |
| 1958 | FAA has gone to Security Condition Charlie. |
| 2000 | [REDACTED] |
| 2001 | AAT-1/Peacock called for ACS\\Longmire passed to ACI Watch/Roberts. |
| 2028 | Senator Carey for ADA-2/Miller confd. |
| 2140 | State Dept Task Force 1 called with Prime Minister of Australia in reference of flight to depart tonight from Hawaii...transferred to Waivers-AT. |
| 2210 | Zoeller in facility giving time of next CEO Airline's conference/2230. |
| 2230 | CEO Airline conference. |
| 2240 | Jack Salata the ACI/ACS rep to the FBI confd with AAT/Diggins in reference to ATC Radar Data and Voice Data of the 4 hijacked acft. |
| 2304 | Mike Senzel/NSC for General Canavan/DOT left msg.... msg delivered to AOA ofces/Hartman. |

September 13, 2001

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| 0001 | Raday change. |
| 0126 | AOA/Garvey called in and requested Security to give her a call if they have any problems with the major arpts. |
| 0127 | Passed information to ACC/Charlotte Bryan AOA/Garveys request. |
| 0155 | Ron Gerber/America West (480-693-3139) wanted to know about arpts not able to open in a.m.... call passed to ACC/Weikert. |
| 0251 | Rcvd call from NORAD/Maj Mitchell asked if WOC had heard anything about an explosion at ZMP. |
| 0253 | Briefed ACC/Bryan about situation. |
| 0255 | Called AGL ROC/Gary.... checking with ZMP and ZID. |
| 0257 | AGL ROC/Gary reported no explosion at either facility. |
| 0300 | NORAD called back gave them information. |
| 0310 | WOC informed ACC/Bryan of situation. |
| 0311 | Rcvd call from NORAD/LTC Gruggles in regards to a down acft and explosion in Minneapolis. |
| 0311 | Called AGL ROC/Gary in reference to NORAD inquiry. AGL ROC confd WOC with ZMP. ZMP stated that a slow moving unidentified VFR acft on radar. F16s went in search of acft. F16s couldn't locate acft...continued on to another mission. Acft turned out to be a Lifeguard helicopter that landed St Mary's a local clinic. |
| 0315 | Bryan from ACC came in facility and asked what we had heard about a down acft in Minneapolis. Informed Bryan that we were checking on that and that we would let them know. |
| 0320 | Called NORAD/LTC Gruggles back and informed him of helo. |
| 0330 | Informed ACC/Bryan of situation. |
| 0540 | [REDACTED] |
| 0630 | [REDACTED] |
| 0704 | [REDACTED] |
| 0707 | Dave Berthiaume/FEMA called to check on status of S1. |

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TIME

Remarks

0910 Received call from ANM ROC, re two trains collide, briefed NRS, they were aware of incident.
0915 Up date on train wreck, freight/AMTRAK train collided 80 E Salt Lake City, briefed S1 office/OA2/FRA.
1010 Cusack returned GETS card, placed in GETS folder.
1014 ASW/Backman -ROC reported WACO Approach reported a target 1 N Crawford, TX (RANCH) AOA/ADA briefed.
1015 S1 released statement saying air carriers will fly starting at 1100E.
1023 Conf ACS1/ACS2
1025 [REDACTED] *Information referred to Secret Service for releasability determination*
1105 Briefed OA2/DA2 on two incidences; GA over flew Pres ranch near Waco & GA over flew Camp David. Military scrambled on both incidents
1105 Established net with ATCSCC/Johnston for the purpose of any air carrier incidents etc. Message passed to Daniel Vaca - Air Traffic Rep. In ACC.
1135 Received call from S1 Congressional staff Susan McColey: Sen. Feinstein husband will be flying from Korea to IAD via ANC & SFO. AOA-Natalie Hartman P.O.C. N108DB
1136 WACO suspect in custody by Secret Service. Briefed AOA/ADA.
1202 ASW/Armando-ROC, called to report Bomb Threat at LAREDO Arpt. Briefed ACI/AOA/ADA.
1215 Paul Whitner-Hgr-6 called to inquire about Norfolk Arpt being open. Will be departing soon in both N2/N4 for PA.
1220 ASO-6 called, advised that tropical depression upgraded expecting landfall NW FL. 9/16.
1255 Received call from San Juan Arpt stating 3 bomb threats to arpt. Briefed ACI/AOA/ADA.
1424 Vickie Anderson-AAI # at Pentagon - 703-626-6294.
1550 [REDACTED].
1620 AOA-Rochelle requested 1900E telcon with S1/S2/air carriers CEO's.
1740 White House Ops. Called with Mr. Frank Miller for ACS-1 or 2. Conferenced. To ACS-1/2, stayed on hold to long. White House dropped off with no conf.
1845 Per AAI-James, FDR from PA. Accident departed on N2 or N3 at 1800E, AAI-Donner briefed.
1850 Zoeller in facility informed WOC to include Bill Ellis in anything that we fax to him and Miller.
1900 Convened ADA/ADA CEO Airlines.
2235 [REDACTED].

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0503 Major Ted Wadsworth @ FT Myer = FDR/CDR @ Pentagon Located. Conf with Laura Brown 0507, ADA Miller 0508, AOA Zoeller 0508, CMC Major McGuire 0509, NTSB Com Brian 0510, Conf APA-2 with AAI-100 Donner.
0510
0710 [REDACTED]
0715 [REDACTED]
0720 [REDACTED]
0730 [REDACTED]
0735 [REDACTED]
0740 [REDACTED]
0820 [REDACTED]

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| 0850 | Conf OST Public Affairs with APA-1 McCloud. Reference # of aircraft in the air. |
| 0907 | Paged Linda Blythe for Bud Donner. Ref: Citation. |
| 0915 | Per AOA-2 Information normally passed to OA2 and DA2. Should now be faxed to CMC at extension 63768. |
| 0917 | Faxed copy of Air Carrier Incident REL 137, FA-23, to CMC per OA2. Hand carried copies to OA2 and DA2. Information hand carried to ADA-1 in AOA library. |
| 0920 | Paged Paul Wiater for Bud Donner. Ref Citation. |
| 0925 | Conf Hangar 6, Wiater with AAI-Donner. |
| 1010 | Hangar 6 Clemmons, with Doug Davis (CMC), ref N4 departure. |
| 1030 | Received 2 Outgoing Faxed with 47 addressees. Earlier faxes (5) with 47 addresses being transmitted. Faxes are 5 to 15 pages long. There was no Computer Room conference |
| 1045 | Delivered multiple faxes to AOA suites for AOA-1. |
| 1059 | Conf Hangar 6 Wiater with AOA-1/Rochelle. |
| 1110 | Fax from (Security Announcement) 0053 and 0054 will be delayed memory overflow in faxes. |
| 1115 | Air Carrier Incident REL 137, FA-23, acft landed at Aspen and Pilot now in police custody. |
| 1150 | Delivered Fax to Security (ACC) from Transport Canada. |
| 1230 | Delivered Fax to Charlotte (ACC) fax from Transport Canada. |
| 1245 | Delivered fax to Charlotte (ACC) fax for Lee Longmire. |
| 1251 | Conf DOT with CMC Nancy. Ref Part 137. |
| 1240 | SITREP #4. |
| 1430 | ARC-2 Tracy Pacquin in facility. Will need copy of notification/actions taken during the attacks on the U.S. Scott Hubbard and Dan Noel briefed. |
| 1436 | Multiple BOMB Threats Miami International. Passed to ACI. |
| 1446 | Bomb Threat Miami International. Passed to AOA/Zoeller. |
| 1530 | MLA called facility. Delivered 19 faxes to AOA suites. |
| 1635 | Delivered Bomb Threat in Tampa, FL. Passed to Zoeller. |
| 111905 | Conferenced Belger w/ Roger Nober/S-1 office. |
| 1909 | Sen. Gordon Smith (OR) staff 503-326-3396 wanted to know when part 133 aircraft would be allowed to fly. Passed info to AT, also gave Waviers # and e-mail address: <u>Gwen.caudler@faa.gov</u> . |
| 1934 | Paged Canoles for FBI/Salata ref tapes. |
| 1947 | Garvey passed Sen. Smith's info. |
| 1948 | Canoles responds conferenced w/Salata. |
| 2017 | Conferenced Russ Chew/AAL System Ops w/Monte Belger. |
| 2023 | Paged Belger and Garvey. |
| 2027 | Belger briefed on Hijack situation at Newark... individuals made comment that "They could take this plane if they wanted to." They were arrested. |
| 2028 | Garvey briefed on situation at Newark. |
| 2031 | Zoeller briefed on situation at Newark. |
| 2034 | Miller briefed on situation at Newark. |
| 2035 | CMC/FAA Rep/Ruth Grasel briefed on situation at Newark. |
| 2056 | Barbara from S-2/Jackson office requesting AOA/Garvey. |
| 2057 | Paged AOA/Garvey. |
| 2105 | Conferenced ABU-1/Riley, Wally Burnett, and ATS-1/Brown. |
| 2110 | Conferenced Sen. office/Wally Burnett w/ATS-1 Steve Brown. |

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TIME
2120
2259

Remarks

Garvey in WOC...given message that S-2/Jackson called.
Wally Burnett conferenced w/Steve Brown.

September 15, 2001

0553 ANE ROC informed WOC that Boston Logan Arpt opened at 0500.
0708 [REDACTED]
0805 [REDACTED]
0807 [REDACTED]
0820 [REDACTED]
0825 AAI/Eric West adz at FBI Command Post New York 540-542-5869 or 5867 will need Airmen Records & Aircraft reports, contact made with AMC. AMC OPS/AMC-Mark Sweeny at 405-954-5622 provide info. West will call back with FX
0826 Avery conf ADA/20
0836 NTSB/English 703-279-7961 request page AAT/Diggins. Diggins conf with English.
0838 [REDACTED]
0841 [REDACTED]
0843 AAI conf convened. Participants: Donner, Streeter and Wallace. Wallace in office 79614.
0859 FAA link dropped from computer room conf, notified HUB and WHSR. WHSR said that the conf had ended.
0905 ACS-1, ADA-1, and Claude Manno departed computer room
0915 AOA/Claypoole requested list of all CEO and Congressional VIPs, also requested and given copy of 9/14 log and chron. Avery advised.

0916 AAI/West request Donner, home just rings, paged.
0923 Donner conf with West.
0928 ATP-200/Vanderburg picked up 2 envelope S06 and S07 left by ATP-200/ Niedieoski
0929 H6/Wiater in N2 (N2 cell 202-366-8475): Request pass to AAI/James that there is a seat available on N2 today, N2 stopping in Somerset, PA, if he would like to catch a ride. Paged AAI/James
0947 Passed msg to AAI/James, advised to pass to Wiater, thanks but no, will be in PA couple of days.
0950 Donner conf with James
0951 Msg passed to H6 Wiater. ADA-20/Noel in bldg.
0958 ACS-2/Osmus conf with AHR/Tate.
1001 Receiving numerous calls transferred from Hotline, callers stating recording not giving them a chance to leave a message. Called AOA-20/Mike Lenz, no answer, paged.
1005 AAI/Wallace in office request Donner/Streeter. Paged Donner.
1007 AOA/Lenz responded, Lenz suggested we call Evelyn Brown. Brown stated box was not full, have callers to send a letter or fax safety concerns not of immediate concerns.
1013 AHR/Tate called for ADA-1 or AOA-1 phone transferred to ADA/Cecilia.
1031 AOA-1 and ADA-1 in ACC. (WOC not notified) TWA 192, enroute to BOS, manifest had a suspicious name.
1032 Manson Brown request conf AOA-1. AOA-1 advised cannot take call.
1034 OST/Brown conf with ADA-2/Miller
1036 AOA-1 conf with S-1 office.

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| TIME | Remarks |
|-------------|--|
| 1045 | Cecilia transferred call from S-1 for ADA-1. ADA/Belger in office conf with S-1. |
| 1047 | AAI/Donner request Wallace, Wallace request Streeter to added. |
| 1051 | AOA-1 in facility conf with S-1 |
| 1053 | AEU-1/Feldman request AEE/Burleson, called home left msg, cell not on, no answer office. |
| 1117 | ASW ROC/Beckman security incident—AAL 1182, B727, SLC-DFW, landed DFW at 1510Z, controllers notice suspicious actions by pilot. Pilot not following ATC instruction and had foreign accent. Security met flight. |
| 1119 | AAI/Wallace request ARM/Fazio, no ans office, left msg home. No pager listed. |
| 1138 | APA/Marcia need someone from AGI office. Left msg on home and paged Quentin Burgess. Called AGI office. APA/Adams patch to AGI/Bryan. |
| 1145 | ACS-2/Osmus request S-60 Callen. Left msg on home#, and paged. |
| 1150 | AAI/West conf with AAT-200/Gould. |
| 1201 | S60/Doug Callen request ACS-2/Osmus, no ans office paged. |
| 1206 | Osmus responded conf with S60/Callen cell# 202-439-1454 |
| 1214 | ARM/Fazio conf with AAI/Wallace. |
| 1222 | AAI/West conf with AAL CSO via ASW ROC. |
| 1245 | ACO-Principal requested telcon bridge, PC 3012 assigned. |
| 1246 | AEA/ROC adz TWA785, MD80 returned JFK at 1620Z due to suspicious bag landed runway 31 without further incident. Taken to secure area. |
| 1309 | H6/Wlater conf with AOA/Rochelle. |
| 1313 | [REDACTED] |
| 1359 | Conf RAA/Debby McRoy with ACO/Weikert. |
| 1411 | Recd' call from ADA-20/Hubbard that ASO ROC standing down readiness level. No reported damage due to storm. |
| 1436 | AAI/James conf. with AAI/Donner. |
| 1451 | AAI/Donner conf. with AFS/Hollis. |
| 1455 | AAI/Donner conf. with AAI/Wallace. |
| 1514 | Manson Brown conf with AAI/Wallace. |
| 1628 | AVR-2/Gillian conf with AOA-1/Garvey. |
| 1708 | DOT/Jackson office conf with AOA-2, ref fax sent to AOA office. |
| 1717 | Kevin/S-1 office request AOA-2, left msg on voice mail. Called ADA-2, left msg voice mail. Ask him if he wanted me to walk to the office. He said don't, they will call back. |
| 1956 | Bomb Threat DAL944 Daytona Beach. ACI/Stubblefield, CMC/Arty Williams |
| 2205 | All clear DAL944. ACI/Stubblefield, ACC/Raphael, CMC/Arty |
| 2211 | Conf Bill Smullen (CS State Dept) with S-1 CS, ref Saudi Royal Family charter flight. |
| 2220 | Garvey called for Taylor, No Answer home, Cell phone turned off. |
| 2222 | Conf Garvey with Flaherty, ref Saudi Royal Family charter flight. |

Sunday, September 16, 2001

| | |
|------|---|
| 0002 | Conf Nancy Kanowski with Steve Brown. |
| 0004 | Conf S-60 Underwood with S-1 CS Flaherty, ref Saudi Royal Family Charter. |
| 0005 | [REDACTED] |
| 0012 | Suspected HJ aircraft identified as AAL 1716, MD80. Aft NOT being HJ. Pilot changing transponder code rotated dial through 7500 and did not stop on code. |
| 0128 | Conf CMC with Manson Brown and Flaherty, ref helo's flying over 3 Nuclear plants in NC and SC. 2 of the sites were Military exercises, the third has military f16 following the helo's to see |

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| TIME | Remarks |
|------|--|
| | where they are from. Brown requested from Flaherty that TFR's be established over all Nuclear Power plants, Flaherty stated would talk about it tomorrow. |
| 0745 | [REDACTED] |
| 0807 | [REDACTED] |
| 0830 | [REDACTED] |
| 0850 | OST conf initiated by Dr. Sherertz/Flaherty/M.Brown/J.Bimini-FAA/N.Kalinowski/R.Mettews. |
| 0900 | Computer room conf ended. |
| 0904 | OST conf ended. |
| 0935 | [REDACTED] |
| 1000 | Reggle Mathews/ATA400 & Dick Powell ATA-100 request contact DOE to request list of 9-11 nuclear site to set up temporary flight restrictions. Need locations, city, state, lat/long, Matthews 301-249-0990 (h) Powell 301-725-2739(h). |
| 1003 | DOE/O'Shannessay conf with Matthews, Matthews on another line took DOE #202-287-2305, will call her back. |
| 1027 | AAI/West reported NWA69, B757, LAG-DET-Amsterdam-Cairo div to back to DET due to Passenger who will be arrested. AAT/ACO/AAI adz. |
| 1034 | Conf AAI-Donner/Anderson. |
| 1035 | Conf AAI-James with HGR-6/Blythe. |
| 1036 | Dr Sherertz FAA/DOT request conf 1100E with CMC 6-6561, Jeff Gainor/DOD 703-450-7546, OST/Taylor Vincent, Manson Brown 703-476-8094, Doug Davis/AAT 7-3499, Kalinkoski 7-3666, Matthews/ATA 301-249-0990. |
| 1039 | AAI/Donner reported OST/CS will visit the Pentagon at 1600-1625E. Conf AAI-Wallace/AVR-Gilligan/AFS-1 and IAD/FSDO Nick Scarpinato |
| 1040 | OST/Susan McCuller requested had counter part at FAA, did no want Acting AGI-1 Conf with AOA-6/Sullivan. |
| 1100 | Convened conf for Dr Sherertz. |
| 1130 | AAC reassigned pass code 7500, conf 29. |
| 1135 | Adz ATA/Kalinowski, WOC received Nuclear Regulatory Commission site locations. |
| 1155 | AGC-7/Jennison requested conf with AGC-1/Leitch no answer home/office pager incorrect. Jennison left msg for Leitch to call. |
| 1230 | ACG-7/Jennison left msg APO-3/Themen to call Roger Nobler S-2 General Counsel. Left msg at APO-Dough Themen./Jon Rogder |
| 1330 | Conf M-1/Melissa with TASC/George Field. |
| 1332 | APO-3/Dough Themen called in AGC-7 message passed, Themen updated home contact numbers H-703-690-4760 C202-366-8421. |
| 1340 | APO-1/Jon Rogder returned call, briefed on AGC-7/Jennison request. |
| 1401 | ADA-30 adz AOA-1 will be interviewed 60-Minutes. |
| 1421 | Conf AAI-West with AMC re: pilot info. |
| 1507 | Conf ADA-20 Noel with S-60/Dan Boyce. |
| 1645 | Conf AOA-1 with S-2. |
| 1655 | Adz ATA/Kalinkoski GENOT 1/39 in the process of being transmitted. Advance copy faxed to All Ops Centers. |
| 1704 | GENOT 1/39 being transmitted via the FAA circuit (SVC B). |
| 1710 | UNF ANY CALL INDICATING A POSSIBLE HIJACK NOTIFY NMCC FIRST, ACI-WATCH SECOND. |
| 1750 | AOA/CLAYPOOLE adz AOA-1 will host a conf in the MOC will CEO's. [REDACTED] |
| 1908 | Conf AAI-Wallace with AAT/Carmody, NTSB/John Clark, Howder. |

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| TIME | Remarks |
|-------------|--|
| 2015 | Conference AAI/West with ANE re. FBI request for MASS-Port data. |
| 2040 | DOT/Kenneth Mead requested AOA-1 and S-2. AOA-1 was in meeting with S-2 message passed to S-2 secretary. |
| 2050 | ADA-1 requested AAT-1, AAT-1 enroute to office. Hanger 6/Clemmer conf with ATCSCC |
| 2052 | Message passed to AAT-1. |
| 2105 | ADA-1 requested conf with AAT-1 and AEA/Hatfield. Hatfield paged. |
| 2117 | Conf ADA-1 with AAT-1 and AEA/Hatfield. |

Monday September 17, 2001

| | |
|-------|--|
| 0040 | CMC closed until 0600. |
| 0615 | ACC closed down, moved to Room 312. |
| 0730 | [REDACTED] |
| 0750 | [REDACTED] |
| 0920 | WHSR Maj. Brady updated on telephone #'s and possible visit. |
| 1030 | AOA-1 conf convened w/37 participants. |
| 1153 | Coast Guard Headquarters called WOC reporting that the local CG reported 911 call received indicating an acft being hijacked over Chicago. |
| 1154 | WOC called NMCC and passed info to LTC Evetts. |
| 1157 | WOC called AGL ROC requesting info on CG call. |
| 1159 | Coast Guard LTC Duignan called to report that the 1153 am call was not an hijacking, but a passenger locked in restroom. |
| 1200 | WOC called Coast Guard spoke w/LTC Duignan and requested what airline the passenger was on, they did not get the airline. |
| 1203 | NMCC called to report call was a hoax. |
| 1215 | AOA-1 conf ended. |
| 1452 | AWP ROC reported possible hijacking awe-450 LAX to PHX |
| 1453- | Contacting NMCC Major Allen. |
| 1454 | ACI Watch Darnel Smith |
| 1457 | ACO Peter Falcon instructed WOC to initiate primary net. |
| 1459 | FBI - Ann Hunt added to net |
| 1500 | Secret Service - Pirayno added to net. [REDACTED] |
| 1501 | DOJ -John added to net |
| 1501 | CIA - Vallery Hill added to net |
| 1502 | DIA - B. Sheehan added to net |
| 1504 | DOS - Karen Varuski added to net |
| 1506 | White House - Brad Mymtk added to net |
| 1507 | Us Space Command Corp Thompson added to net |
| 1508 | Coast Guard added to net |
| 1512 | Acft landed at PHX without incident was met by local law enforcement FBI & FAA security. No suspicious activity. |
| 1525 | Received all clear. |
| 1600 | AAT-1 CELL changed PC conf to 7333 (28). |

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TIME

Remarks

1700 AAT-130 (ATCSCC-ARTCC's) changed PC conf to 4012 (61).
1710 [REDACTED]
2055 Gett/ACI on 3rd floor called for contractors that are in GENOT for Tom Davis.
2113 Bomb Threat/CVG...faxed to AOA-2/ADA-2/CMC.
2131 Passed info to Gett/ACI on 3rd floor.

Tuesday September 18, 2001

0001 CMC closed until 0600.
0045 ACO has moved to the ACC.
0440 Canadian/Nacada Bob Scott requested assistance in providing landing approval for an Angolian diplomat/Hernando Dos Santos at TEB. He had an approval for 9/17 landing JFK. Contacted Waivers, no answer, contacted ATCSCC and State was advised unable approval until after 7:30. The diplomat is located at Nova Scotia.
0600 [REDACTED]
0730 [REDACTED]
0801 [REDACTED]
0805 [REDACTED]
0936 Bomb Threat at ATL, TRS278, DC9, ATL-BOS, chr at 1000E.
1110 AAC Pos. 6 (35105) dropping calls, reported to OST/TACS, Switch Tech swap a telephone card in the switch.
1208 Suspicious item found at the United Airlines Counter at LAX, UAL terminal 8 evacuated. AOA-2/ADA-2/MCM/ADA-20.
1245 ACO in ACC adz HIJACK in progress activate the Primary Net, NMCC-DDO/Cap Leidig conf No security participants in conf, NMCC added to security 7500 conf. AAL645, B737, JFK-KJP, over Cuba.
1246 ACI-Wach/Harris adz.
1247 AAT adz non-event per ACO/McLalulaum closed net.
1450 Per Rochelle, CIA will be coming over to brief AOA-1 daily. Times subject to change.
1655 [REDACTED]
1701 [REDACTED]
1822 WOC directed by Security Charlotte Bryant to activate Primary Hijack Net. Re: Possible Hijack at Dulles International Arpt. NMCC NWA36, DC10, IAD-AMS
1822 NMCC MAJ Allen added to Primary Net.
1823 FBI/Arm Hunt added Net.
1824 USSS/Anders added Net.
1825 CIA/Carl (LO) added Net.
1826 DIA/LTC. Sheehay added Net.
1827 State Dept/Mark added Net.
1827 NWA/John Quackburs called-in added Primary Net.
1834 ACO/Fran directed WOC activate Tactical Net. AEA/ROC called requested AEA-700.
1840 AEA/ROC called again re WOC Tactical Net. ARA/ROC called requesting AEA-700.
1844 ACO/Charlotte Bryant called AEA-700 direct and provided Tactical Net, AEA-700 entered Tactical.
1850 WHSR adz Computer room call.
1855 AEA agents on scene

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| TIME | Remarks |
|------|--|
| 1857 | Unable to communicate w/flight attendant. Have names of 30 possible hijackers. FBI verifying names. |
| 1859 | No disturbance in cabin |
| 1900 | NWA captain made 1 call to lead flight attendant adz they are exiting acft. |
| 1902 | FBI Wash SWAT team 15 min ETA Dulles. |
| 1903 | Local police and FBI inter viewing pilot. Acft surrounded by FBI agents |
| 1904 | FBI rear flight attendant talking to a tower. |
| 1905 | Dulles tower not talking to flight attendant |
| 1908 | Additional cell phone number for flight member provided by NWA corporate. Info passed to FBI agents for attempt communication |
| 1909 | No armed law enforcement officers |
| 1910 | FBI flight attendant no disturbance on acft |
| 1911 | Operational commander will make decision on course of action. When to open doors. |
| 1912 | Flight attendant talking w/Dulles arpt police. Attendants going row to row keeping passengers calm "reassuring passengers everything is okay." |
| 1916 | Briefed AOA/2 IAD incident. |
| 1919 | Briefed ADA/2 IAD Incident. |
| 1922 | Briefed AVR2 and Peter Challan IAD Incident. |
| 1925 | Briefed ARP1 IAD Incident. |
| 1920 | No hijack awaiting FBI open door. Commander arriving on scene to open acft door and clear the acft. |
| 1923 | Renne Austin made initial call |
| 1925 | Supika Detronila suppose talking to Dulles arpt police |
| 1932 | Passengers are deplaning and being met |
| 1937 | FBI agents stated passengers are not deplaning. No updates |
| 1939 | Swat in place approaching acft with bomb dog |
| 1940 | Mobile stairs enroute to acft. Capt w/swat team to identify flight attendant |
| 1941 | NWA security confirming flight attendant DOB/employee number/seniority |
| 1944 | SSN matched |
| 1946 | Mobil stairs being brought up to acft |
| 1947 | 911 tape being requested by FBI |
| 1948 | FBI SWAT entering acft |
| 1949 | 1 flight attendant being deplaned |
| 1950 | Awaiting final resolution |
| 1950 | 2 nd flight attendant exited |
| 1950 | ¼ flight attendant exited acft |
| 1952 | Passengers calm and seated in their seats |
| 1952 | Passengers deplaning at this time |
| 1953 | NORAD/State Ops signing off |
| 1953 | Carry on being checked FBI |
| 1955 | NWA Ops questioning whether all clear |
| 1957 | Coast Guard signing off |
| 1958 | Passenger being searched |
| 1958 | NWA John Klinkenburg - thanked net |
| 1959 | DOT signing off |
| 2000 | WHSR signing off |

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| TIME | Remarks |
|-------------|--|
| 2002 | Incident in Boston, ticking device in overhead compartment on board NWA 38 being evacuated. Flt at gate 3B. Ross info from Boston tower. |
| 2003 | Ross status report update NMCC |
| 2004 | Tactical net activated |
| 2004 | NWA 38 did not deploy chutes |
| 2004 | NWA not talking with crew |
| 2004 | National and SS on line |
| 2005 | NWA all passengers off acft. Acft to be towed to remote location |
| 2007 | Ross update |
| 2008 | Sec Trans Mineta on net. Ross continuing update |
| 2009 | Briefed ADA-1 on BOS incident. |
| 2011 | NWA plane scheduled Boston/AMS/DET |
| 2011 | NWA 38 DC10 |
| 2012 | NWA Capt. Terry Schmidy talk w/Chief pilot |
| 2013 | Ross recap |
| 2015 | Briefed AOA-2 on BOS incident. |
| 2016 | SIOC - 2 FBI on scene |
| 2016 | ANE - State using EOD K-9 searching, term evacuated (gate area) |
| 2018 | SIOC - possible broken walkman |
| 2018 | FAA - two items rubbing. Briefed ADA-2 on BOS incident. |
| 2019 | SIOC FBI reports clear to proceed |
| 2020 | OST/State sign off |
| 2020 | SS still on, NW ANE |
| 2022 | FBI - situation clear |
| 2300 | 2 additional Security Faxes to be transmitted. 3 multiple address faxes outgoing. |

WEDNESDAY SEPTEMBER 19, 2001

| | |
|------|---|
| 0023 | DOT Flaherty for OST security at Nassif. Called x61100 no answer. Number rolled over to 61103 again no answer. |
| 0024 | Informed Flaherty and he requested Guard Desk. |
| 0025 | Called Guard Desk at x62816 no answer. Informed Flaherty. |
| 0026 | Called Guard desk at FAA HQ. SGT Mayo. She too tried Guard desk at DOTHQ no answer. |
| 0029 | Informed Flaherty. FAAWOC tried guard desk again Officer Samuels answered giving the telephone to SGT Jenkins. |
| 0030 | Conf DOT Flaherty with SGT Jenkins Nassif building. |
| 0215 | Mike Weikert (ACO) in ACC having telephone problems. Feedback coming from AAT conference into the Security Conf. |
| 0220 | Monitored conferences from VTS. Appears to be no problem. Contacted Battle. |
| 0230 | Mr. Weikert still having problems with feedback. Will assist in correcting Problem. |
| 0245 | Spoke with ACO Weikert, ref feed back problem. Whenever Security speaks into a conference AAT conf Can hear what is being said. |
| 0250 | Contacted Battle for some guidance. |
| 0300 | Entered conf 28 and 29 via VTS. Trying to locate problem. Still there is no overlapping over the system. |
| 0315 | Contacted Battle. Swapped Headphones. Still hearing feedback from Security Conference into Air Traffic conference. |
| 0330 | Ensured all conferences were in the PC mode and not CO modes. |

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| TIME | Remarks |
|------|--|
| 0415 | Contacted Battle. Facility (ACC) having additional problems over the Conference Bridge. Multiple phones are overlapping from Security conference into AAT conference. |
| 0430 | Battle advising. |
| 0445 | Went into AAT conference to try and see if lines are not crossing over into the Security conference. Line 192 no response, Line 193 AAT at HQ. Received responses from line 193-Hq, line 140-ASO, Line 169_HQ ACC, Line 170-HQ ACC. Located problem online 173 no response and there was an open mike. |
| 0515 | No longer have feed back in the ACC. All lines are clear. Informed Battle. |
| 0540 | [REDACTED] |
| 0710 | [REDACTED] |
| 0725 | [REDACTED] |
| 0740 | AGL ROC called, BLR 308, JS41, PIT-IAD, was previously reported as suspect hijacking, false alarm, pilot reported to ZOB at 1120Z that it was a miscommunication between the pilot and flight attendant. ACI/Chester, AOA2 and ADA-2 notified. |
| 0800 | [REDACTED] |
| 0829 | Brad/WHSR--request info on a 2 incidents of unmarked helicopters over flying nuclear power plants last night (9/18) in PHX and in South Carolina a couple of days ago. Call transferred to AAT/Tom Davidson. |
| 0845 | ATP/200-Joe Miller in facility, tasked to investigate, the unmarked helicopter incidents. Neither WOC nor AWP have any info or reports on the incidents. |
| 1012 | AOA-1/CIA in computer room for briefing escorted by ACI. |
| 1447 | [REDACTED] |
| 1505 | [REDACTED] |
| 1644 | Received call from ANM ROC of a Bomb Threat against Lewiston, ID arpt 1500M. Unidentified individual, arpt being search, arpt and FAA security on the scene. Notified ACI watch, AOA-2/ADA-2/ faxed CMC/ADA-20/ATCSCC. |
| 2035 | Recd initial call from (WHSR) regarding possible HIJACK in progress, with acft squawking 7500 code Over Western Kentucky moving eastbound at FL280. WHSR rcvd call from NORAD and NMCC with Initial report. |
| 2037 | Called (ASO-ROC) requesting info on possible HIJACK, no info available at this time. |
| 2039 | Notified (NMCC) Maj. Skinnelly of possible HIJACK. |
| 2040 | Rcvd call from NSA on MLP asking for information on possible HIJACK. |
| 2041 | Notified ACO Watch (McMillin) of possible HIJACK. |
| 2042 | Recd call from ACI-WATCH requesting N-number of possible HIJACK acft. |
| 2043 | Notified ACI Watch/Korman of a possible HIJACK. |
| 2046 | Called AAT-CELL HQS/Heather for more info on possible HIJACK...AAT reporting fast moving acft...AWACS has acft on radar...military fighters going up. |
| 2051 | AAT conf reporting acft not squawking 7500 code. |
| 2059 | Called and briefed Zoeller on the situation. |
| 2100 | Called Miller home phone busy. Paged Miller. |
| 2101 | Called and briefed Grezel/CMC on the situation. |
| 2115 | Called Miller and briefed on situation...Miller said to brief Belger. |
| 2116 | Mrs. Garvey called in...brief on situation. |
| 2117 | Called and briefed Belger. |
| 2120 | Conf'd AOA1 w/ADA-1. |
| 2121 | AAT reported that 7500 code not observed. |
| 2125 | Belger called in wanting to be conf'd with person in charge of ACO Watch in ACC. |
| 2126 | Conf'd Belger w/McMillan in ACC. |

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TIME

Remarks

2128 AAT-CELL HQS reporting HIJACK event a non-incident.
2131 CMC/Grasel informed.
2135 Called and briefed Zoeller of closeout of event.
2136 Called and briefed Miller of closeout of event.
2335 Taping ABC Nightline: America Fights Back.

September 20, 2001

0656 Briefed AAT-1/Peacock on Nighthawk movement.
0934 Brief AAT-1/Peacock on another Nighthawk movement.
0950 Call from ACE ROC/Patty Bomb threat to IA ANG-Bomb squad enroute, individual in custody, FAA security advised. ACI Watch/Tom.
0955 [REDACTED]
1034 Monitor of AT Cell conference reporting G/A VFR operating at low altitude vcnty downtown Chicago.
1034 Call to NMCC/LTC Bethel re. Chicago GA
1045 AGL-Carl Henley 847-294-7549 or 7202 updated Chicago GA information.
1047 Call to ACI/Elaine re. Chicago GA.
1050 AOA-2/ADA-2/CMC/Nancy briefed on Chicago GA.
1101 Conference call with AGL-505/Henley, C90/John Djukic. 2-3 hits at 0923C with 1200 code and 1400 mode "C" at ORD 120/012 was only contact with GA/VFR unkn. Local police reported single engine "high wing" red/white acft flying "low". C90 continuing to monitor. FBI has single engine blue/white high wing acft operating vcnty GYY.
1111 NORAD advised of detailed information re. Chicago GA.
1125 Monitor of AT Cell conference reported UAL 945 ORD departure possible 7500 squawk.
1126 Call to NMCC/LTC Botitario and NORAD/Sgt McPherson re UAL 945. AGL advised 7500 code was UAL 945 ORD-DEN reporting medical emergency via 7600 squawk (NORAD observed transponder passed 7500 to 7600), UAL 945 was unable to report emergency on frequency because of frequency interference (stuck mike). Acft has complied with all ATC requests.
1135 Call to NMCC/LTC Botitario with UAL 945 incident.
1139 CMC/Nancy briefed on UAL 945. ACC briefed on Chicago GA/UAL 945.
1252 AT Cell conference reported unkn AAL possible hijacked out of MKE and rumor that Sears Tower had been evacuated. No confirmed info on Sears Tower evacuations, believed some employees heard the rumor of UAL 945 and evacuated on their own.
1253 NMCC/Chief Young advised of rumor. Chicago ATC had reported previous acft was diverted INTO MKE due to adverse weather. NMCC had no information on possible hijack
1300 Call from ASW ROC/Beckman -UAL 1580, B727, ABQ-DEN. ABQ Apch got a call from UAL OPS who got a call from FBI. UAL OPS stated "Don't let them go", reason unkn. Acft sitting end of runway. ACI Watch/Markley notified.
1304 ASW ROC/Beckman-UAL 1580 departed, no info on why it was held.
1306 Briefed AAT-4/LTC Pandolfo on MUSCLE 14 movement.
1324 [REDACTED]
1329 [REDACTED]
1357 [REDACTED]
1400 [REDACTED]
1515 Passed NightHawk movement to AAT-4
1553 Called Dubai for ACI/McMillan.
1600 Call from Henry Felices/CMC for update unidentified GA over CHI, via AAT/Davidson they were unable to ID the acft or track it, acft went below radar and departed westbound. He also wanted to know about Chicago Meets Arpt-Chicago Meets has been closed for weeks.

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| TIME | Remarks |
|-------------|---|
| 1725 | ASO ROC/COOPER ADVISE AAL 934, B757, squawking 7500, MIA-BOS @2120z (1720E), (acft reported inadvertent) and then switch to 7700. NMCC/Maj Scoonmaker notified. |
| 1726 | ACI Watch/Ferry notified ADA-20 in facility briefed. |
| 1728 | Avery briefed. |
| 1727 | ACO/McMillan notified, hijack primary net activated. |
| 1732 | ACO/McMillan request stand down on net--AAL OPS reported ACARS msg indicated acft okay. ADA-2 in facility |
| 1733 | AOA-2 in facility. ADA-20 in facility. |
| 1740 | Advised NORAD was scrambling. ACO-1/McMillan advised /hijack primary net activated |
| 1745 | NMCC/Scoonmaker in net. Notified CMC/Henry. |
| 1746 | Notified CS/Flaherty--S1 office added to net. |
| 1747 | FBI briefed added to Net. White House Sit Room/Ralph added to net. Called PEOC numerous time lines busy. |
| 1752 | Secret Service added to net. |
| 1754 | CIA briefed and added to conf in LO/DOJ added to net LO |
| 1758 | Coast Guard flag Plot LO |
| 1755 | ACI Watch/Merkley added to Net. DIA added to net LO |
| 1759 | Added ATCSCC/Tim to conf. State ops added to net/Keeler |
| 1802 | US Space Command/Capt Hibbart |
| 1805 | APA-1 briefed on AAL 934. |
| 1806 | A-1/Lunner briefed. |
| 1807 | Net advised another ACARS msg was sent to the pilot with questions only he could answer, not a hijacking. ATS-1/Brown briefed |
| 1809 | S-60/Dan McClellan briefed |
| 1828 | ADA-30/Avery |
| 1840 | ANE/Rick advised that AAL 934 is 10 mins. out and Boston will be closing. Acft will land Runway 15R. |
| 1843 | Corcoran called ANE/Rick to advise that there was a stand down on that acft, ANE 700 will call ACI Watch to see if they can stop the shutdown. |
| 1903 | Closed Boston arpt. |
| 1905 | ADA-2/Miller notified. |
| 1906 | AAT/Ann Moore notified. CMC/Henry notified. |
| 1915 | Boston arpt reopened. |
| 1936 | Boston all clear, wrong transponder code. |
| 1955 | Informed by Rich McMillian that PC7500 Security conf deactivated on 9/19. If needed they will request. |
| 2250 | Per Henry at CMC any info concerning FAA to be passed to CMC from 1200 midnight to 0600 should go to CMC Ops Chief at 61863. |
| 2314 | Received call from reporter Amy Regel from CBS PHX asking about acft that FBI agents boarded in PHX. |
| 2315 | Went on AAT Net requesting info. |
| 2318 | AAT informed WOC that it was America West 190, type unkn, Dallas to PHX. |
| 2324 | Notified NMCC threat against America West 190, informed us to call back when we have an update on situation. |
| 2325 | Notified ACI Watch/Bart. Notified APA/Brown of America West 190 threat. |
| 2326 | Notified ACO Command Mike Weikert. Received call from ASW/Eddie to advise of situation. |
| 2327 | Left msg on Zoeller answering machine. |
| 2328 | Left msg on Zoeller cell phone. |
| 2329 | Briefed Avery |

**Chronology ADA-30, Operations Center
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| TIME | Remarks |
|-----------------------------------|---|
| 2330 | Briefed Shirley Miller |
| 2333 | Briefed Dan Noel |
| 2335 | Acft did not move from Gate A10, acft pushed back to gate, passengers deplaned normally, acft being searched. |
| 2350 | Received from AAT net - acft pushed off at 1901P then pulled back on gate at 1905P. Threat info came thru the PHX reservations office from the Reno reservations office. Inspection complete there is no bomb. |
| 2350 | Major Noell at NMCC received updated info. |
| 2355 | Updated APA/Brown. |
| Friday, September 21, 2001 | |
| 0000 | CMC closed until 0600. |
| 0005 | Notified CMC Chief/Robinson re: America West threat. |
| 0011 | Notified NMCC Col Brumberman that situation closed out. |
| 0031 | Received call from ANM ROC/Mike stating the Portland Police department received @ 2050P an announcement stating, "For the Love of Allah two (2) airlines will be taken out tonight." |
| 0033 | Notified ACI Watch/Tom |
| 0033 | Notified NMCC/Brumberman. |
| 0036 | Notified ACO/Mike Weikert. Faxed to Zoeller & Miller. |
| 0720 | [REDACTED] |
| 0747 | [REDACTED] |
| 0755 | Tom Schneider from Remote Site in facility with Paul Carlson (Contractor) monitoring information flow the facility. Looking for NOTAMS. |
| 0800 | ACI-1 Manno delivers Briefing Book to WOC and he depart facility. |
| 0845 | Per MLA, and D. Noel at 0900 EST, recorded telephone test will begin at 0900. Lee Vanboogarden will be station at the Desk of MLA. |
| 0915 | Verizon Tech in facility. VTS phone line recording. |
| 0920 | Lee Turner in facility. Testing phone line for recording. |
| 0945 | Mr. Turner departs facility. Will be back for additional testing. Some line problems. |
| 0956 | Via ABA ANS-BLR501, JS32, IAD, report fire #2 engine, psgrs deplaned Via stairs onto taxiway J, bused to terminal no injuries. No ATC impact. Pass to AOA-2, AAI, per AOA2 write up and fax to CMC. |
| 1033 | Bomb Threat at LAS via pay telephone. Passed to Dean Chester in ACI watch/AOA-2. |
| 1120 | Received call from Eric West AAI-100, working with FBI at FBI Command Center (540-542-5869), in New York requested conf with AGL ROC. Re: possible 30 Crop Dusters stolen in the Chicago area. Request came from the Manhattan District Attorney's Office thru the FBI. |
| 1121 | Conf Eric West with AGL-ROC Bob Henshackle who conf in AGL-AFS DON. Number for DON is 630-443-3100. |
| 1134 | AWP ROC/JJ LAS evacuated terminal and baggage area, K-9 on scene. ACI Watch/Smith, ACO/McLaughlin, AOA-2. AOA-2 request send fax to CMC. |
| 1142 | Update from (McLaughlin) ACO LAS Bomb Threat, Baggage area and part of the terminal next to the baggage area evacuated as a precaution. (Not the entire terminal). The caller stated the bomb would go off at 0830P. K9 on Scene. |
| 1128 | Nighthawk conf from NMCC passed to AAT-4 military office Maj. Nicks. . |
| 1209 | AWP ROC/JJ advised LAS bomb threat terminated at 0854P, nothing found. Notified ACI/Liz, ACO/McLaughlin, AOA-2, fax ATCSCC/CMC/ADA-20 |
| 1226 | ACI/Mercer advise ref crop dusters, there is no record of theft, EPIC did not have any reports. |
| 1237 | [REDACTED] |
| 1410 | [REDACTED] |
| 1419 | Passed info to Maj. Knicks AAT-4 military. |
| 1520 | [REDACTED] |
| 1528 | [REDACTED] |

**Chronology ADA-30, Operations Center
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| TIME | Remarks |
|-------------|---|
| 1530 | Able to log onto Computer 1, unable to log onto computer #2. Called Help Desk (Tony) to initiate changes. |
| 1535 | Tony could not understand what which computer system I could not log onto. |
| 1545 | Mr. Mamo, decided to leave Conference Room. He will be back in the morning for the 0730 conference. |
| 1550 | Ask Help Desk (Tony) to reinitiate my (AL) logging on system. |
| 1555 | [REDACTED] |
| 1552 | [REDACTED] |
| 1621 | COA 449, SFO-EWR, was taxied back to gate. RE: Passenger crosscheck. FBI me passenger and has in custody. Air Canada 756, AB320, SFO-TYYZ, did not leave gate. Re: 4 suspicious passengers. FBI met aircraft and took the passengers into custody. |
| 1655 | Faxed and hand carried copies of Suspicious passengers on Canadian Air 756/Continental 449 to AOA-2, ADA-2, CMC, ADA-20. |
| 1700 | JJ/AWP reported 2 additional passenger taken into custody from COA449. |
| 1800 | [REDACTED] |
| 1815 | [REDACTED] |
| 1840 | Conf Mr. McMullin (ACC) with AWP ROC, ACI Watch ref Unattended Baggage LAX. Incident cleared. |
| 1855 | Bomb threat and Unattended Baggage at Lax all cleared. Passed to CMC/Mr. McMullian. |
| 1916 | ASO/ROC adz FlagShip5804, type unk, landing Greenville, MS Flight Attendant reported possible bomb On board, Greenville, MS ATCT evacuating. Brfd ACO-McMullian & CMC/Clery. Faxed AOA-2/ADA-2/ATCSCC ADA-20. |
| 1952 | ASO/ROC adz update FlagShip 5804, Flight Attendant reported a bag was left onboard, all clear at 1945E ACO/McMullian-CMC/Clery adz, faxed-AOA-2/ADA-2/ATCSCC, CC ADA-20. |
| 2020 | Possible breach of security at LAX. A Garrett Corp acft parked/unoccupied appeared to have a door forced open. Faxed: AOA-2/ADA-2/ACI/S-60/CMC. |
| 2030 | ADA-20/SITREP #11 received. |
| 2128 | Secretary of Treasury/Paul O'Neil called requested conf with Secretary of Transportation/Mineta, S-1 At home no answer, conf completed via S-1 cell. |
| 2222 | Under Secretary of Treasury/Peter Fisher conf with Deputy Secretary M.Jackson. |
| 2222 | NSC/John Cloud requested conf with S-2, adz he was on another call and would return the call. |
| 2229 | Conf S-2 with NSC/John Cloud. |
| 2230 | General Counsel Treasury/Brett Barkley requested Pilot License Info, conf with AMC-700 & ACO-Duty/McMillen brfd. McMillen stated AMC-700 was good choice. |
| 2320 | Verizon Tech/Jacques departed facility, briefed all record line up and working expect VTS handset, ANI Will be adz 9/22 AM. |
| 2354 | Received classified fax for AOA-1. |

Saturday 9/22/01

| | |
|------|---|
| 0000 | CMC closed until 0600. |
| 0101 | Received classified fax for ATP/Scott. |
| 0210 | Loud noise on Air Traffic 7333 conf, WOC located line 189 with a open microphone, after no response the line was dropped, situation clear. |
| 0240 | CMC/Donna O'Berry called requested ADA-20/Noel reference out of service warning lights in the Montgomery county area, WOC adz OTS warning lights are generally passed to the nearest AFSS via their ROC. O'Berry conf with AEA/ROC. |
| 0242 | [REDACTED] |
| 0303 | AAL-720 conf with ACO/Weikert, non-specific threat. ACO/Weikert adz AAL-720 should brief local FBI-offices. |
| 0305 | [REDACTED] |
| 0306 | [REDACTED] |

**Chronology ADA-30, Operations Center
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| TIME | Remarks |
|-------------|---|
| 0335 | [REDACTED] |
| 0355 | Faxed AAL non specific threat info to AOA-2/ADA-2/CMC. |
| 0510 | Unspecified threat recd from AWP/Nelson on AAL-889, MD80, LAX to Mazatalan, Mexico. Acft turned around returning to LAX, refused escort to LAX. Pilot reported everything is ok. |
| 0552 | AAL889 landed LAX without incident. |
| 0600 | Laura Green/ABC news 222-7770 requested info on AAL-889. |
| 0601 | Info passed to APA/Brown. |
| 0700 | Receiving intermittent tones on Air Traffic 7333 conf, attempting to locate the source. |
| 1308 | Bomb Threat relayed via Air Traffic net. |
| 1309 | Called CMC ref JFK Bomb Threat, faxed to S-60. Called ACI Watch ref Bomb Threat. |
| 1310 | Called AEA ROC ref JFK Bomb Threat, faxed to S-60. Avery notified JFK Bomb Threat. |
| 1312 | Notified AOA-2, JFK Bomb Threat. |
| 1314 | Called Miller ref JFK Bomb Threat, No answer, msg & BB. |
| 1317 | Conf'd AOA/Garvey with Senator Doregan. |
| 1323 | Updated Smith ACI. Updated Miller ref BB. U/D Smith, ACI Watch. |
| 1333 | [REDACTED] |
| 1335 | Faxed JFK Bomb Threat to AOA-2 & ADA-2. |
| 1338 | Updated LAS Bomb threat - all clear. ADA-2 briefed. |
| 1343 | Updated Miller ref BB. |
| 1345 | Updated CMC - Linda & Nickson. |
| 1348 | [REDACTED] |
| 1349 | Updated Zoeller ref JFK. |
| 1353 | Briefed APA Duty Officer. |
| 1355 | [REDACTED] |
| 1400 | JFK alternate tower up and operational.. |
| 1411 | Conf'd Paul Feldman w/Carl Burlison. |
| 1415 | Garvey conf'd w/Flaherty irt JFK bomb threat...gave him a briefing...that he was already aware. |
| 1422 | Recvd call from AGL/Hanshakel referencing a bomb threat on AAL 1214, enroute from O'Hare to Toronto acft on ground at Toronto awaiting FBI investigators....threat was on napkin left by employee of food svcs stating "There is a bomb defuser onboard." |
| 1423 | Notified ACO Watch in ACC of bomb threat on AAL 1214. |
| 1503 | AT Bridge no Sweep till 1600 per P/A. |
| 1504 | Conf Kelliger SWA with Garvey. |
| 1517 | Updated ACI watch ref JFK Tower. |
| 1518 | Updated CMC ref JFK Tower. |
| 1519 | BB and MSG for Mello, from ACI Watch. |
| 1523 | Conf. Mello with AEA 505. |
| 1529 | Conf. Mello with AGL 505. |
| 1536 | BB Belger for Griffith, no answer cell. |
| 1538 | Conf. Feldman with Burlison. |
| 1547 | LAX Bomb Threat - all clear. |
| 1551 | Conf. Spitaliere with DelBarco, National Public Radio. |
| 1556 | Conf. Challin with Brown. |

**Chronology ADA-30, Operations Center
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| TIME | Remarks |
|-------------|--|
| 1652 | JFK all clear. |
| 1656 | AEA/ROC – JFK Tower – all clear. |
| 1704 | JFK ATCT re-occupied and normal operations resumed. |
| 1711 | SWA/Herb Kelleher called for AOA/Garvey called AOA office no answer....Kelleher left number where he can be reached. |
| 1712 | Paged Mrs. Garvey. |
| 1713 | Called cell number no answer. |
| 1714 | Called AOA1/Garvey at home...conf'd with Herb Kelleher. Passed information to Mrs. Garvey that Monte Belger was trying to reach her. |
| 1723 | Mrs. Garvey called in...informed WOC that pager batteries were dead and would turn on cell phone. Requested to be conf'd with Belger. |
| 1724 | Conf'd Garvey w/Belger. |
| 1730 | Conf'd Garvey w/Flaherty and S-2/Jackson. |
| 1744 | Peter Challen called for Steve Brown...Challen at home. |
| 1745 | Paged Steve Brown. |
| 1746 | John Daly FAA Rep at FBI requested to be connected to CMC....transferred call. |
| 1754 | Mrs. Garvey conf'd with ADA-1/Belger, ATS-1/Brown, and AAT-2/Griffith. |
| 1803 | Rcvd call from FEMA/Sean Fenn referencing CLS...wanted to know local movements of Secy. WOC did not have any local movement information. |
| 1815 | Conf'd Steve Brown with Peter Challan. |
| 1819 | Conf'd news reporter Hosenball with APA-1/Scott Bremner referencing crop dusters. |
| 1830 | Conf'd Mrs. Garvey with Belger, Steve Brown, Jeff Griffith, Michael Jackson, and John Flaherty. |
| 1954 | [REDACTED] |
| 1955 | FEMA Secure conf. ref S1. |
| 2001 | BFD STU-III LTC Abbott ref military flights. |
| 2001 | RTS/Johnson |
| 2011 | AEA-ANS call – Susp. Pkg Elmira, NY – Evacuation. |
| 2025 | Fax Kennedy Bomb threat to CMC, ACI, S60. Steve Brown called to let WOC know he will be on cell # 366-8447 for 1 hr. |
| 2049 | Michael Jackson/S2 request conf. with AOA-1, S1, S1CS. All parties added to conf. S1CS requested non-recorded conf. |
| 2059 | PBX test with Verizon. Lost signal/line. |
| 2106 | Elmira arpt returned to normal ops @2000. No bomb found. Minimal delays (1 GA). Briefed via fax AOA-2, ACI, S60, CMC. |
| 2130 | Steve Brown called to say he was home. |
| 2215 | Conf convened by Brown ended. Garvey reqd unrecorded conf with Monte. |
| 2220 | Rcvd call from Mark Sherian, American Eagle Airlines with concern about knives within secure area at ORD. Call transferred to AAC-Sue X35100. |
| 2229 | Conf. S2 with Jeff Griffith. |
| 2250 | Conf. AOA-1 with ADA-1. - SEATAC – Woman Employee (AGENT) went thru security w/swiss army knife. Transferred to ACO/ACC. |
| | SEPTEMBER 23, 2001 |
| 0325 | Rcvd call from AGL ROC/Handshachel reporting a unauthorized acft flying around Marshall Field Nuclear plant, Detroit. Detroit/Toledo/Cleveland aware. Per AT net, Cleveland ARTCC reported no target & that initial report came from a civilian. Briefed AAT-Ellis, CMC/AOA-2 via fax, ADA-2 voice, ACC/Weikert. |
| 1905 | [REDACTED] |
| 1929 | Peggy Gilligan request conf. w/Tom McSwseeny, John Hickey & Nick Sabatini. |
| 1934 | Dennis Degaetano returned call to Bob Long. No answer at resident. |

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TIME

Remarks

2100 Called Dan Noel ref distro of Notice #7110.263A.
2115 Conf. Dan Noel with Robbie/AAT ref Notice #7110.263A. Informed WOC that notice was faxed to all 500's in the regions and that WOC just fax to ROC's. Sent Rolls home.
2136 ACS-1 Canavan for OOIC/Cusack, wanted ATS-1 to be confd with Dan Lavern 202-362-8937.
2150 AWP/JJ called with suspicious package at LAX. Notified via fax AOA-2/ADA-2/CMC/S60. Briefed ACI Watch and ACC per ACI Watch.
2255 LAX suspicious package all clear @2235E.

SEPTEMBER 24, 2001

0025 ANM ROC/O'Connor called to brief Bomb Threat at Portland Arpt. Briefed via fax AOA-2/CMC/S60. Briefed ACI Watch/Bert/ACC/Kris.
0109 ANM ROC/O'Connor briefed Portland all clear at 2132P.
0220 Conf. C. Rushlow ACI/FBI with Herndon
0225 Laura Green/ABC News called for duty officer ref crop duster band lifted. Message passed, Duty Officer /Spitalier said she can wait until morning.
1219 N7110.263B (Reporting of Suspicious aircraft/pilot activities) faxed for Dan Noel.
1300 New phones at positions 1, 2, and 3 have been added to record voice they have been named CCP 1/2/3 (Center Crisis Phone).
1500 AOA ofc Rochelle Claypoole called unable to reach AEA Region Arlene Feldman office via phone...WOC attempted phone call on Meridian, VTS, cell phone, Stu-III, and SATCOM phone...unable to reach AEA ROC....called ANE ROC to relay to AEA ROC to call WOC.
1520 AEA ROC called WOC and informed WOC that the phones in the NY area are saturated with phone calls and to use the GETS card to call them....and that they told us a couple of days ago.
1521 Asked Joan Funkhouser referencing to the situation in NY and the GETS card....Joan brought WOC a GETS card to be used in the ops center.
1928 APA-1 conf with Rochelle. APA-1 dropped, awaiting call back.
1933 Rochelle spoke with APA-1/AOA-1 due to leave NY at 2030E - ETA approx 2200E. Need to advise Earl.
1942 AOA-1 for ACS-2, not at home. Will page.
1944 APA-2 for ACS-2, advised AOA-1 looking for ACS-2 also. APA-2 left cell for APA-1 (202-550-6134).
1950 Conf. ACS-2 with AOA-1.
2236 Call from Pueblo ATCT. Caller called into ATCT in ref to 9 computers/flight manuals for B757 found in dumpster. 6 mid-east students living in area, 4 moved out. Info passed to ACC/ACI/S60/CMC/AOA/ADA/ANM.
2310 USCINCFCOM Navy Rep. - Rick Jordan STU-III call. Ref: Acft purchase. Info passed to ACI Watch/Matt Korman.

September 25, 2001

0903 Received call from ASO ROC/Jennifer with MIA Apch/Larry Connor-not sure how to report this incident ref new Notice 7110.263B. N9868P, Piper PA36, IFR, FXE to MYLS(Bahamas), shortly after dep FXE pilot with broken English, reported temperature problem then oil pressure problem. Acft held over Pomano Beach at 2,000 then climbed to 3,000 without clearance. Acft returned to FXE, landed without incident at 0845E. FXE PD, ASO Security, FBI, FSDO notified.
1114 [REDACTED]
1320 ADA-20/Noel called inquiring if WOC know anything about a bomb threat BWI, answer is negative. Noel stated Hatfield received a page. No alert received on WOC(ATCSCC pager). Checked with AEA ROC they had no info.
1330 ACO/Bob McLaughlin in facility to brief on Bomb threat BWI, notified AOA-2/ADA-2/S-60/APA, faxed CMC. Special Alert issued.

1358 [REDACTED]

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TIME

Remarks

1420 CCP call, ZFW advised working N8TB, attempted vectors, would not follow instructions, pilot spoke very little English, landed Clinton-Sherman Arpt, OK, arpt mgr said pilot look suspicious and called FBI. ACO/McLaughlin briefed.

1425 [REDACTED]

1447 ACO/McLaughlin—received via AWP 700 a call was made to Oakland call center (arpt info line), caller had accent, unkn origin. Caller stated "I will seriously, not let JetBlue 91 leave NY. FBI Oakland notified. Faxed ACI/S-60 copy AOA-1/ADA-2.

1450 CCP call, follow-up on Clinton-Sherman Arpt, flight school at Wiley Post sent another flight school acft to pick up pilot and ferry N8TB back to Wiley Post, FBI will meet acft at Wiley Post

1452 [REDACTED]

1555 Mr Linden Fraiser/Mid Level Executive of AJI 972-248-2478 x9303 called FTW AFSS stated a B767 enroute Paris-ORD, ETA 2313Z, using call unauthorized call sign of AJI 1150 (Amerijet Charter). NMCC CMDR Brest/ACO McLaughlin notified.

1600 Update: Via Frasier was using his flight explorer, computer glitch. AJI 1105 did not show up on TSD. NMCC CMDR Brest/ACO notified.

1611 [REDACTED]

1708 [REDACTED]

1728 Update from ACO/McLaughlin BAL PD will stand down at 1800E, still using 2 gates to operations area

1848 COOP call out completed for ANS.

1848 COOP advanced CADRE completed for ANS.

1950 CCP #3 call from Ft Worth ARTCC Tom Hughes re: suspicious activity; request for 3 photo mission. A/C N72274, C208, departing FTW; N200DW, BE20, departing IRW; N4640F, C206, departing RRD.

1855 CCP #2 Ft Worth ARTCC Herbie Garrison, re: low flying unidentified acft.

2001 ASW ROC called w/ASW-505 stating they called Ardmore ATCT and tower reported nothing unusual to report.

2015 Situation Report #15 received.

2017 Received fax from AEA ROC re JetBlue 91 update: FBI & NY CASFO keeping case open at this time.

September 26, 2001

0450 Received call from Ft Worth ARTCC/Deanna Martin requesting AAT duty person. Conf w/Paul Barko/AAT. Ms. Martin wanted to know if ARTCC could give FBI and DOD flight plan.

0700 Chronology discontinued. See Facility Log for relevant entries.

1850 During relief briefing Security event at ORL, Major notification began.

2150 Acft NORDO, Military Fighter acft scramble in Seattle Airspace, info via AT Net briefed ACO-DO.

2206 ASW ROC called with ASW-710/DFW-CASFO at McAlester, OK AFSS, someone observed N808T, G-4, 9 SOB, Flying over Ammo Plant possible dropping flares, Lcl FBI & LEO adz, ACO-DO/Weikert conf.

2248 ASW ROC called with ASW-710 requested conf with ACO-DO/Weikert update with McAlester update: Local FBI & LEO aware of acft, Celebrity onboard.

2350 NORDO N95JM, in OAK ARTCC Airspace, Military Fighter acft scramble via AAT NET, ACO-DO briefed.